

Job Title: Night Shift – AU Customer Solutions Teammate

Subsidiary: PayPal

Full-time; Night Shift; Differential Pay on Top of Base Available for selected overnight hours worked.

Location: Chandler, AZ

Category: Customer Solutions

Do you enjoy solving problems and helping people? Want to join a company that will give you industry leading training, cutting edge technology and access to worldwide, world-class customers? Join PayPal's Customer Operations team! **We are hiring Customer Solutions Teammates- Night Shift to support our Australia customers.** As our Night Shift - Customer Solutions Teammate you will partner with our world-class customers and merchants to resolve inquire through compassion, knowledge and resolution. You will excel if you have strong verbal (phone) communication skills, exhibit creativity, a skill in delivering practical solutions and thrive in a collaborative team environment.

**Ask about our Differential Pay On Top of Base pay; for specific Weekend & Overnight shift hours worked.**

#### **Australian Customers – NIGHT SHIFT**

- Variety of Shifts Available: 1pm-9:30pm, 3pm-2am, 4:30pm-1am
- 4x10 hour work week available!

#### **Job Description:**

- You will partner with our world-class customers and merchants to resolve inquire through compassion, knowledge and resolution.
- You will excel if you have strong verbal (phone) communication skills, exhibit creativity, skills in delivering practical solutions and thrive in a collaborative team environment.
- Handling of sensitive inbound and outbound calls using interview techniques.
- Respond to customer inbound inquiries by phone and email in a call center environment
- Research customer inquiries using the appropriate technology.
- Welcome new customers by placing outbound calls

#### **Job Requirements:**

- Minimum 2 years of customer contact experience in either retail, hospitality, sales, financial services or call center environment to include a minimum of 1 year frequent (e.g., daily) communications with clients via telephone, email and/or face-to-face
- Preferred 1 years' experience within a financial service industry or call center environment.
- High School diploma or equivalent

**Apply Here:** <https://loop.paypal-corp.com/register/chandler>

PayPal is an equal opportunity employer, dedicated to workforce diversity. All qualified applicants will receive consideration for employment and will not be discriminated against on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veteran status, long-term unemployment or any other characteristic protected by law. If you are unable to submit an application because of incompatible assistive technology or a disability, please contact us at [paypalglobaltalentacquisition@paypal.com](mailto:paypalglobaltalentacquisition@paypal.com).